

## 【FAQs】

Q: When can I apply for scholarship? How should I do?

A: Please check the website of Office of Academic Affairs →Registration Section →Intramural Scholarships →Select the scholarship you love to apply, and look up the application process.

Q: I have checked my rank of scores on the Information Service and noticed that I am ranked in the first place. But why I cannot be awarded the Academic Distinction Scholarship?

A: The ranking on the Information Service is for all semesters, which means that it is the ranking from the first semester to the current semester. However, the application for the Academic Distinction Scholarship requires only the ranking of the current semester. If you want to look up the ranking of semester, please apply for single-semester transcript with ranking.

Q: I have checked my semester grades and my performance met the requirements of Outstanding Performance Scholarship (Academic Distinction Scholarship.) Why am I not on the list?

A: Please make sure that you haven't dropped any subject and reached the credits requirement. Any further question, please contact the Registration Section.

Q: I am ranked in the first place this semester. Why I haven't been awarded the Academic Distinction Scholarship?

A: Please make sure that you haven't dropped any subject and reached the credits requirement. Any further question, please contact the Registration Section.

Q: Why must I confirm my bank account information again?

A: In case some students have changed their account information and others are using the accounts of their parents. If your bank account information is incorrect and the remittance has been cancelled, students are required to pay the processing fee. So please do confirm your account information.

Q: I have confirmed my account information with the Registration Section. Why haven't I received the scholarship yet?

A: The remittance application process will be implemented after all the scholars have confirmed their account information. After the process, scholarship will be remitted within 3 work weeks. Please confirm your account information with the

Registration Section during the announcement period, so the payment process can be carried out in time.

Q: How could I know the application process of the scholarship?

A: Please contact the Registration Section.

Q: I am the student of the Multi-star Project. It has been a month since the new semester started, why haven't I received my scholarship yet?

A: The remittance application process will be implemented after all the scholars have confirmed their account information. After the process, scholarship will be remitted within 3 work weeks. Please confirm your account information with the Registration Section during the announcement period, so the payment process can be carried out in time.

Q: Why haven't I received my scholarship yet? It has been the end of the semester.

A: If there is any remittance problem, the Registration Section will contact with scholars. Please note the following points:

(1) Do update your passbook and check if there is remittance of scholarship.

(2) Do confirm your bank account information is the one you have registered on the Information Service. Any further question, please contact the Registration Section.

Q: Why is the amount of the scholarship I received different from the amount confirmed by the Registration Section?

A: If your bank account is not at E.Sun Commercial Bank or Taiwan Business Bank, you will be required to pay NTD10.- for the processing fee